

GENERAL TERMS AND CONDITIONS OF SALE OF THE ELOBOOSTZONE. WEBSITE

1. The General Terms and Conditions of Sale of the website, under the domain eloboostzone.? (hereinafter referred to "Eloboostzone"), specify terms of use of the website by the Users & Selling Users.

The e-mail of the service provider is: eloboostzone@?

Any proclamations of intent between the Users, Selling Users and the Service Provider will be announced in electronic form, which means sending and delivering an e-mail to the e-mail address provided in the registration form.

2. Eloboostzone administrates and operate on the website designed for buying digital services, such as Boosting in a game called League of Legends.

3. The website is an online platform, where users might comprise transactions between them.

4. Eloboostzone does not purchase any digital content from the Sellers or Selling Users and does not re-sell them to Users.

5. Eloboostzone does not provide Boosting services. The service enables the option to compromise transactions between Boosters and Users. The service is based on reaching the desired division/rank. Eloboostzone enables Elo Boosting service on servers : Europe West, Europe East&Nordic, Russia, Turkey .

Definitions:

Account- an account for the user on the website, when activated the user has full capability and functionality of the service offered on the site.

Digital services - non-physical services, created on the basis User individual choice or decision. Eloboost24.eu enables two different types of digital services: Boosting & Coaching.

Solo Boosting services - it is a type of digital services, where the booster will log into your account after you give us the info, and will start performing an Elo boost to your desired division.

Duo Boosting services - it is type of digital services, where the Customer will play on his/her own account and booster will play with him/her until they reach desired division.

Users - any individual who is eligible to compromise the transactions on the website.

Guest account - an account created by the Service Provider, which belongs to the customer, who expressed tacit consent to create an account on the website by the Service Provide.

Service Provider - Eloboostzone

Website - site which is available under the link <https://www.eloboostzone.com>. No other website has a

direct connection with Eloboostzone.

Elo Boosting / MMR Boosting - is a virtual service based on the subject of which is acquired to the customer's order virtual levels (ranks) in the online game League of Legends. The essential of the service is based on reaching the desired division/rank that the customer paid for. The service is performed by people that have a lot of knowledge and experience in the game. Those people are called boosters. Eloboostzone enables this service on servers: Europe West, Europe East&Nordic, Russia, Turkey.

Booster - a person who delivers a virtual service based on the subject of which is acquired to the Customer's order virtual levels (ranks) in the online game League of Legends.

1. Applicability and Acceptance of Terms and Conditions Sale of the website

1.1 The User and the Seller hereby agree to and accept these Terms and Conditions and the Privacy Policy.

1.2 Users that unable to express a legally binding agreement with Eloboostzone and those which are prohibited from using Services, due to country regulations or regional regulations are asked to refrain from using the service. The user who purchases on the website confirms that he or she is at least eighteen (18) years old, or reached another age, which will allow him to express legally binding agreements. If the user act for and on behalf of a third party person, each asserts that he's authorized to conduct legally binding agreements for and on behalf of such person.

1.3 Eloboostzone reserves the right to make any changes and modifications to the General Terms and Conditions sale, including adding new regulations and deleting previous one, which can be done through promulgation on the Terms and Conditions on the website. New regulations and modifications to the General Terms and Conditions will come to the effect automatically three days after their promulgation of the website. It is the sole responsibility of the aforementioned to pay close attention to any alterations, changes, removals or additions to the clauses and rules written in the terms and conditions. By purchasing any service that Eloboostzone enables, you automatically agree to the terms and conditions as a whole.

1.4 Meanwhile, using any services or contacting Eloboostzone, the User or the Booster, communicates with Eloboostzone electronically. Eloboostzone communicates with the mentioned parties by e-mail or

by live chat on the website, as well as different distributors through their communication channels.

2. Intellectual property, Copyright to the website

2.1 Content, texts, photographs, designs, logos, images, software, source code, and in general any existing intellectual creation of the site, and the whole site as a multimedia artistic work, are fully protected by copyright legislation concerning intellectual property and belongs to the Service Provider.

2.2 The contents included in the aforementioned website may not be reproduced in full or in part, nor transmitted or recorded by any information retrieval system, under any support or media unless the Entity has granted its prior authorization in writing.

2.3 The user does not gain from the agreement between the Service Provider and User, nor User and Selling User, any rights to the website then guaranteed him in the General Terms and Condition of Sale.

2.4 The Website is provided to the User only through the availability of using it through the Web site <https://eloboostzone.com>

2.5 Eloboostzone claims that is in no way affiliated with, associated with, endorsed by Riot Games Inc.

2.6 Eloboostzone claims no ownership of Riot Games' or any affiliates' intellectual property. All copyrights and trademarks are the property of their respective owners.

3. Registration form, User account, Guest account

3.1 To set up the account, the user is obliged to register by filling in the registration form available on the site. During that process, the user is obligated to provide the username, e-mail address and optional information such as the Discord ID and Country. Before the registration, the user has an ability and availability to become familiar with service descriptions, the General Terms and Conditions of Sale and Privacy Policy.

3.2 If any User chooses the option to buy a Service as a Guest, without registration, he or she expresses tacit consent to create an account on the website by the Service Provider.

3.3 The Following Account will be created automatically, by the Service Provider, and then delivered through electronic form to the customer, on the e-mail address provided by him or her during the process of purchase.

3.4 Eloboostzone reserves the right to terminate or suspend the User's account. If a User's account will be suspended or removed and any balance that remains on the account, Eloboostzone can freeze or remove this balance due to breaching General Terms and Conditions of Sale of the Service Provider. More information about breach of General Terms and Conditions of Sale might be found in the following regulations at points 12, 12.1 and 12.2. Eloboost24 reserves the right to terminate or suspend the User's account if the User creates situations that might be reflected as possible of violation of the company interest's.

4.Using the Website

4.1 New description and information will come to effect automatically after the promulgation on the Website.

4.2 The Service Providers reserves the right to carry on promotions and discounts. The rules of such actions will be available on the website every time: <https://eloboostzone.com>. Such rules may be changed every time, and this shall be on at the sole of the Service Provider's discretion, such amendment is not an amendment of the Terms of Use.

4.3 The Service Provider may send to the registered User, independently of the fact of expressing above mentioned consent, non-constituting commercial information or marketing materials, necessary for using the website by this User, executing provisions of law or the Terms of Use or necessity to fulfilling obligations stemming from provision of law or Terms of Use, as well as information about new features of the website.

4.4 The Service Provider reserves the right to carry on special discounts pricing for specific customers.

The special price is created exclusively by our management, which is not listed on the website. Then, it's delivered a link directing the customer to the unique pricing formula. These Services will be listed as a "Sub-charge".

4.5 The User may declare hereby consent to receive commercial messages (hereinafter refer to "newsletter messages") from the Service Provider. The consent might be declared at any time before or after the Registration. The consent might be revoked at any time by electronic message or by clicking on the "Unsubscribe" link at the end of the commercial information.

4.6 The User is obligated to use the Website on his behalf and do not allow the usage of his Account to other persons. The login and password need to be adequately protected from access by others. The Account is non-transferable and cannot be inherited. It is prohibited to have more than one Account.

4.7 The User can log into the website by using the correct account credentials such as login (name) and password.

4.8 The User can retrieve the account credentials after successful verification of the system on the website.

5. Compliance with the game rules

5.1 When registering, the User declares himself entitled to conclude, execute, square and settle the Agreement through which he orders the service, which means that it is consistent with the Game Rules or has been granted by the owner of the game or other authorized entity giving permission to the individual to conclude, execute, square and settle such Agreement. Otherwise, the User is obliged to stop using the website immediately and cease the Agreement, and if he is on the registering step, he cannot register on the site.

5.2 The Service Provider declares that the Website is not available to individuals who are not entitled to conclude, execute, square and settle the Agreement. The individual who is solely liable for fulfillment of the conditions referred to in paragraph 1 is the user.

5.3 The Service Provider doesn't need verification, whether the User is entitled to conclude, execute, square and settle the Agreement through which he orders the Service.

5.4 If you fail to comply or failed to comply with any of the conditions set out in paragraph 1, the Service Provider may terminate the Agreement with immediate effect for reasons attributable to you. The Service Provider may at the same time declare all Agreements concluded, executed, squared or settled (or being concluded, executed, squared, settled) by you null and void. Any claims resulted from Agreements which are declared null and void, and the Users will settle themselves. The Fees for Agreements which were declared null and void, will not be returned.

6. Purchases on the Website

6.1 The Customer can purchase Virtual Services (Boosting) through the website. The customer needs to accept the General Terms and Conditions of the eloboostzone.eu website before the purchase.

6.2 The Customer can purchase products listed above as a User (a registered member of the website - before he makes a purchase) or as a Guest (not a registered Member on the site - before he makes a purchase).

6.3 If the Customer purchases the product as a Guest, the account will be created automatically by the Service Provider, and then will be delivered through electronic form to the customer, on the e-mail address provided by him or her during the process of purchase.

6.4 The Customers are the persons, who want to purchase the following services and goods: acquisitions of levels in a virtual game called League of Legends. The execution of the listed services and goods is made on the basis agreement between User and the Service Provider.

6.5 After the purchase of the Service, the Customer is obligated to provide a sufficient amount of information.

6.5.1 If the Customer purchases a Solo Boosting Services, he or she needs to provide the following information: Login, Password, Summoner name. The Customer may additionally add "Customer

Description”, this part is only optional.

6.5.2 If the Customer purchases a Duo Boosting Services or Coaching, he or she needs to provide the following information: Summoner name. The Customer may additionally add “Customer Description”, this part is only optional.

6.5.3 After the purchase of a Service, the customer, can optimally select his specific Booster. If the Booster won’t accept or will decline the offer within 3 hours, Boost will go back to the dashboard.

6.6 After the purchase of a Service, the customer gains access to specific areas on his profile, where he can customize the Service (update account credentials, pause the service, check the progress of the Boost, Schedule with his Booster, direct chat with his Booster).

7. Order Process, Customer, Service provider and Service Rights

7.1 The agreement between the customer and Service Provider is valid until the Virtual Service (Boosting) is delivered.

7.1.1 If the customer purchased a Division Boosting, the agreement is valid until the desired division is delivered by the Service Provider.

7.1.2 If the customer purchased a certain amount of wins (Win Boosting), the agreement is until a certain amount of wins will be provided.

7.1.3 If the customer purchased a Placement Matches Service, the agreement is valid until the purchased amount of games will be provided.

7.2 The agreement between the Customer and Service Provider, may be terminated by The Service Provider, if the customer doesn’t provide any actions by 120 days, such as: not providing sufficient information mentioned in points 6.5, 6.51, 6.52, 6.53, 6.54., not contacting with The Booster for 120 days or more, pausing the Boost for 120 days or more, not logging into his profile for 120 days or more.

7.2.1 The agreement between the Customer and Service Provider, may be terminated by The Service Provider if the customer's breach the following General Terms and Conditions of Sale of the Eloboostzone.com website.

7.2.2 The agreement between the Customer and the Service Provider can be terminated by the Service Provider If the customer is intentionally feeding, abusing his position by dominating or insulting the Booster.

7.2.3 The agreement between the Customer and the Service Provider can be terminated by the Service Provider If the customer perform any fraudulent activity, including but not limited to offer private deals to our service providers or sellers, contact our service providers outside of Eloboostzone website, submitting false reports and giving administrators invalid information regarding his/her service, we

reserve the right to terminate the order without prior notice.

7.2.4 If the Service Provider terminates the agreement, unused credit will be deducted as an administration fee.

7.3 You, the customer, accept that if you buy Win Boosting Service, you agree that you purchase a certain amount of wins. If you buy "x" amount of wins, any lost game will count as + 1 to this amount and any game won will count as - 1 to this amount.

7.3.1 The rule does not apply, if the booster loses a game in the promotion, it doesn't count as an extra game unless the booster loses the promotion.

7.3.2 The number of wins will vary if a customer purchases an "x" amount of games and if during the service, the booster reaches a higher division. If this is a case we will proceed as follows:

- We don't take any actions if the order is below Platinum IV (LoL)
- If the order is Platinum IV or above, the booster can complete the order in a new division, alternatively the customer can request converting the wins and store it as the balance on the website.

7.4 You, the customer, accept that if your League Points (hereinafter referred to LP) gain is below 13 LP per win in any division, you either have to pay an extra amount of money determined by the boosting calculator (40% of the order price), or we will convert your order into a Win Boosting Service following the per win calculator on our site. For example, if you bought the service from Bronze IV to Bronze II and your account gains below 13 LP per win in Bronze division IV or III, you have the choice to convert to a Win Boosting Service or to pay an extra amount of money.

7.4.1 You, the customer, accept that if your KDA is below 1.9 in any Duo Boosting Services, we reserve the right to convert your order into Solo Boosting Services following the price of your order. The KDA ratio will be calculated based on last 5 games.

7.5 You, the customer, accept that if you play any ranked games in the selected type of queue you bought during the service, you will be obligated to pay the difference if your LP is lower than the amount of LP left by the Booster.

7.5.1 The Service Provider reserves the right to pause the service if the customer decreased LP during the service or gain below 13LP. The Service Provider will allow the service to continue, once the difference in the value of the service was covered.

7.5.2 If The customer declines to cover the difference in money, The Service Provider reserves the right to convert the service, by calculating the difference in money caused by the customer actions and initial value of the service.

7.5.3 During a win boosting service, the customer is allowed to play any League of Legends game mode.

7.5.4 During a division boosting service, the customer is allowed to play different game modes, excluding the game mode chosen for the boosting service.

7.6 The Service Provider guarantees an 80%-win rate in Placement Matches to all divisions up to Platinum, in Diamond+ and Unranked the Service Provider ensures a 70% win rate. If we perform the placements matches with a lower win ratio, we will compensate you with the same amount of losses the booster had as win-boosting games.

7.6.1 The compensation cannot exceed 1 full division unless the booster's win rate is below 50%.

7.6.2 Before purchasing you have to select Last Season Standing rank. If your account was unranked in the previous season, you have to select the last ranked position above Unranked.

7.6.3 If the account MMR is significantly higher (more than one tier) than the last season's rank, the customer is obliged to pay the difference according to the current MMR of the account.

7.7 When the Virtual Service (Boosting) will be completed, The Service Provider will inform the customer by sending an electronic notification. The notification will include the proof that the service was completed.

7.7.1 The proof that the service was completed, will include an attached screenshot, confirming that the Service was completed.

7.7.2 The customer is obliged to change the game account password after the completion of a solo boost. We waive take responsibility if the account password is not changed after order completion.

8. Refund and chargeback policy in Boosting Services

8.1 You, the customer, accept that once you purchase a Virtual Service (Boosting) and your booster has been assigned or the Service has started, you are no longer eligible to receive a refund. If the service was not completed, you have the right to store your unused credit. The Service Provider cannot terminate your unused credit.

8.2 You, the customer, accept that if you open a claim after the order has gone through, or the service has started or been completed, you are in direct breach of eloboostzone.com's terms of use, and legally bound to either close the claim or pay back the same amount in addition to a fee determined by Eloboostzone.com, no less than 50 Euro and no more than three times the original amount if the order placed cost more than 50 Euro. Should you fail to abide by either option, you, the customer, accept full liability in a court of law as determined by the European Trade Laws.

8.3 The customer is eligible to request a refund for Virtual Service (Boosting) after 72 hours after the purchase, this applies to situations where the booster hasn't been assigned, or the service hasn't started. The customer can request a refund by submitting an inquiry in the contact form or contacting us through the live chat. The Service Provider is not responsible and won't proceed the refund if the customer did not fill out the obligations from points 6.5., 6.5.1, 6.5.2.

8.3.1 You, the customer, accept that if you request a refund, Service Provider will transfer the payment provider fee to your responsibility.

8.3.2 After the customer requests a refund; The Service Provider proceeds the following refund within 14 days after submitting the request.

8.4 In specific cases not listed above, The Service Provider reserves the right to proceed a refund or a partial refund. All those refunds will be an exclusive discretion of the site management.

8.4.1 You, The Customer, accept that in those specific cases, the administration fee on the amount 10% of the total amount of the Service will be applied.

8.4.2 You, The Customer, accept that In those specific cases, Service Provider will transfer the payment provider fee to your responsibility.

8.4.3 You, The Customer, accept that in those specific cases, The Service Provider proceeds the following refund within 14 days after submitting the request.

8.5 You, the customer, accept that if you claim a chargeback of a payment for a service that has been completed, your bill will be sent to a debt collector agency, and you also accept that you will have to pay the extra fees to cover both debt collectors agency and any other unforeseen costs because of your chargeback.

9. Payments

9.1 You can pay for the services using the following methods: Skrill and Paypal.

9.2 All the payment fees are on the Service Provider.

9.3 The Service Provider is not responsible for failed or rejected from the Payment Provider payments.

10. Complain

10.1 The customer has the right to complain about the service he purchased.

10.2 The customer can file a complaint if the service is not provided or wasn't provided as described.

10.3 If the customer wants to file a complaint, he should follow the following steps:

10.3.1 Go to the website

10.3.2 Go to the "Contact Us" Tab.

10.3.3 Submit an inquiry with the subject "Complain", describing what was wrong.

10.4 All complaints will be answered within 14 days, after the date of receiving the complaint.

10.5 If we don't resolve the complaint, it doesn't mean that we agreed with the customer.

11. Role of the Website

11.1 The Service Provider isn't liable for any acts and/or omissions from the Users within the Website. The Service Provider only provides Users to the Website, and the User is obliged to use the Website in a consistent manner with the law. The Service Provider is not obliged to check, whether acts and/or omissions of the Users, data stored by them or activity related to them are consistent with the law. The User is fully liable for his acts or omissions during his usage of the Website.

11.2 Unless Terms of Use stipulate; otherwise, the Service Provider is liable towards the User for the damage resulted from non-performance or improper performance of the Services only, if he is the one to blame. The burden of proof of the fault lies with on the User.

11.3 The liability of the Service Provider towards the User shall cover only real harm, does not cover lost profits (lucrum cessans).

11.4 To the fullest extent permitted by law (including consumer protection provisions), the Service Provider isn't liable for any actions and/or damages resulting from:

- The lack of IT system from the user to adjust itself to the technical requirements used by the Service Provider,
- Impossibility of access the Website for reasons beyond the Service Provider's control such as Force majeure, wars, terrorist attack, fire, flood in the server room, hackers attack, failures, reasons on the part of access providers, failures of hardware or software of the Users, failure in the server rooms, other reasons caused by other third parties (entities providing telecommunications, hosting, bank, postal, courier, e-mail, registration and keeping domains services and other similar services, entity operating payment process),
- Illegal usage of the Website from the User or another person,
- Law violations, malicious acts or omissions of every Internet user,
- Reasons on the part of software other than Website (e.g. Microsoft Windows),
- Rejecting e-mails by the Service Provider e-mail servers, (e.g. as a result of filters, blocks or failures of these systems).

11.5 The Service Provider is not liable for the usage of any unauthorized programs that can potentially be triggered by the User.

11.6 The Service Provider is not liable if its e-mails get in the user's email as spam or junk.

11.7 The Service Provider is entitled to a technical break in the functioning of the Website. The Service Provider will notify the User of such breakthrough a Message unless the necessity of such break is sudden and/or unexpected.

11.8 The Service Provider is entitled to create temporal limitations of some features of the Website, make them available on selected hours or introduce restrictions if a lack of limits could affect the continuity and stability of the Website. The Service Provider is not liable for the consequences of the above-mentioned activities.

11.9 The Service Provider is not liable for any damage dragged by the User as a result from a lack of an antivirus software in the computer or unprotected connection to the Internet, in particular for breaking into a system used by the User and e-mail, password or username acquisition by a third party or virus present on the user's computer systems.

12. Termination of Using the Website

12.1 The Service Provider may terminate your usage of the website without notifying you, if you make an Illegal usage of the Website.

12.2 The Service Provider might especially terminate your usage of the website if:

- you breach the General Terms and Conditions of Sale of the eloboost24.eu,
- you upload illegal Data,
- you release Personal Data of other Users,
- you violate the terms of use of the Account,
- user activity might be reflected as possible of violation of the company interest's

13. Final provisions

13.1 The Appendices to Terms of Use are an integral part. They include:

The Terms of the Use are available and free of charge, to any User on the Website under the address "<https://eloboostzone.com>". Even though you can, before using the Website or at the moment you begin using the Website, you already can acquire, restore, preserve and store (in the ordinary course of operations) content of Terms of Use, using your IT system. In case of doubt, interpreting the Terms of Use, you can ask the Service Provider for an explanation.